

# Windows 10 and Microsoft Edge browser Information

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**If you have a Windows 10 PC and encounter any difficulties using the new Microsoft Edge browser with Electronic Campaign Reporting Information System (eCRIS), please use the Internet Explorer 11 (IE11) browser instead.** The IE11 browser does come installed on Windows 10 machines. Here is an easy way to find and launch IE11:

1. Right-click the "Start" button at the bottom left of your desktop and select "Search."
2. Search for: "Internet Explorer"
3. In the search results, right-click on "Internet Explorer" and select "Pin to Start" and/or "Pin to Taskbar"
4. IE 11 will now be pinned to your Start menu and/or your Taskbar, making it easy to find and use.
5. Click on "Internet Explorer" to launch the browser.

### **Additional information:**

- You can also navigate to Internet Explorer 11 by going to Start/run and then run *iexplore*.
- Microsoft Edge is also the default web browser on Windows 10 machines, so you may wish to change your default from Edge to IE11.
- Microsoft Edge is currently only available for Windows 10, not for any older Windows operating systems.

**Please contact the eCRIS Helpdesk at 860-256-2930 if you need further assistance.**